



**WisDOT Division of Transportation  
System Development**  
Bureau of Highway Maintenance  
OSOW Permit Unit 3<sup>rd</sup> Floor South  
4822 Madison Yards Way  
Madison, WI 53705-4822

**Governor Tony Evers  
Secretary Craig Thompson**  
[wisconsindot.gov](http://wisconsindot.gov)  
Telephone: (608) 266-7320  
FAX: (608) 264-7751  
Email: [oversize-permits.dmv@dot.wi.gov](mailto:oversize-permits.dmv@dot.wi.gov)

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## **I cannot access my oversize permit account (carried over from the old permitting system)**

1. If you had an active account in the old system but did not receive an account activation notice
2. If a Permit Service has ordered your permits in the past and you are requesting to be able to order you own permits
3. If your old the User ID is not recognized in the new system
4. You attempted to create a new account and got a message that a similar account already exists

Contact the OSOW Permit unit at: [oversize-permits.dmv@dot.wi.gov](mailto:oversize-permits.dmv@dot.wi.gov) to get access to your current account

In Subject Line: I cannot access my carrier account  
Please include:

- Company name and address
- USDOT #
- Email
- Phone #
- first and last name of person requesting access
- Email for person requesting access
- Desired USER ID for login purposes

We will send you an activation link once we have added your information to your account.

**We recommend that you add [oversize-permits.dmv@dot.wi.gov](mailto:oversize-permits.dmv@dot.wi.gov) to your safe senders list.**

Edward Lalor  
IS Business Automation Senior  
OSOW Permit Unit  
WisDOT Bureau of Highway Maintenance  
[edward.lalor@dot.wi.gov](mailto:edward.lalor@dot.wi.gov)